

Dear Sir/Madam,

I am writing to request better accessibility at your petrol station. It has been brought to my attention that your business does not have a refuelling assistant system installed. Filling up with fuel is often an arduous task for disabled drivers, and one that is avoided where possible. The embarrassment of having to beep the horn or wave at staff until someone notices that they are waiting can be overwhelming.

I would strongly recommend that your business installs a system that facilitates a better customer experience such as the MyHailo system. Endorsed by DMUK, the MyHailo system enables drivers to request assistance in an easy and dignified way at the pump. The system is installed at many other locations throughout the UK, visit www.myhailo.co.uk for more information. Ensure your business is accessible and you don't get left behind.

Filling up becomes a stress-free process with MyHailo. It couldn't be easier to operate, with users only having to press the button on their key fob to alert staff that they require assistance. Another key benefit of the system for users is the acknowledgement that staff are on their way to help by way of the glowing beacon on the store.

Please call Contacta on 01732 223900 or email sales@contacta.co.uk for more details on making your petrol station accessible for everyone.

Yours Faithfully,

MyHailo user